## Terms and Conditions for Typhoon Roasters

Welcome to Typhoon Roasters. The website located at https://typhoon.coffee/ ("Site") is provided by Typhoon Roaster s.r.o. ("Company", "we", "us", or "our"). Please read these Terms and Conditions ("Terms") carefully before using our Site. By accessing or using the Site, you agree to be bound by these Terms. If you do not agree with any part of these Terms, you must not use our Site.

## 1. About the Site

The Site provides information about and allows you to purchase various coffee products and accessories ("Products") provided by Typhoon Roasters. The content and information on the Site, including but not limited to descriptions, images, and prices, are offered for informational purposes only.

### 2. Privacy Policy

Your privacy is important to us. We collect and use personal information such as email, phone number, and name ("Personal Information") in accordance with our Privacy Policy, which is available on our Site and forms an integral part of these Terms. By using the Site, you agree to the collection and use of information in accordance with our Privacy Policy.

### 3. Use of the Site

You agree to use the Site only for lawful purposes and in a way that does not infringe the rights of, restrict or inhibit anyone else's use and enjoyment of the Site. Prohibited behavior includes harassing or causing distress or inconvenience to any person, transmitting obscene or offensive content, or disrupting the normal flow of dialogue within the Site.

### 4. Intellectual Property

The content, design, databases, and images offered on this Site are owned by Typhoon Roaster s.r.o. or are used with permission from other owners. You may use this content for personal, non-commercial use only. The trademarks, logos, and service marks displayed on this Site are the property of Typhoon Roaster s.r.o. or other third parties, and you are not permitted to use them without the prior written consent of Typhoon Roaster s.r.o. or the third-party that owns the trademarks.

## 5. External Links

The Site may contain links to third-party websites. Typhoon Roaster s.r.o. is not responsible for the privacy practices or content of these third-party sites.

### 6. Modifications to Terms

Typhoon Roaster s.r.o. reserves the right to modify these Terms at any time. Any modifications will be effective immediately upon posting on the Site. By continuing to use the Site after such modifications are posted, you agree to accept those modifications.

### 7. Data Collection Technologies

Our Site uses "pixels" from Facebook, LinkedIn, and Reddit for collecting statistics to improve user experience. We also use Google Analytics and Monday CRM for data processing and storage purposes. For more details on how these tools collect and use your data, please refer to our Privacy Policy.

### 8. Limitation of Liability

Typhoon Roaster s.r.o. will not be liable for any indirect, special, incidental, punitive, exemplary, or consequential damages, or any loss of business, revenue, profits, data, or data use. Our liability is limited to the maximum extent permitted by law.

### 9. Governing Law

These Terms are governed by the laws of the Czech Republic. You agree to submit to the exclusive jurisdiction of the courts located in Prague for the resolution of any disputes arising from these Terms.

### 10. Contact Us

If you have any questions about these Terms, please contact us at:

Email: ds-sales@typhoon-roaster.com Phone: +420 774 501 511 Legal Address: Kaprova 42/14, Stare Město, Prague 1, Prague, Czech Republic

## 11. Effective Date

These Terms are effective as of 10.04.2024.

Thank you for visiting Typhoon Roasters!

# Policy on Personal Data Processing for Typhoon Roasters

At Typhoon Roaster s.r.o. ("Company", "we", "us", or "our"), your privacy is of paramount importance. This Policy on Personal Data Processing ("Policy") describes how we collect, use, process, and disclose your information, including personal information, in conjunction with your access to and use of our website, https://typhoon.coffee/ ("Site").

## 1. Information We Collect

When you visit the Site, we collect the following information:

Email Address: We collect your email address when you sign up for our newsletters, make a purchase, or engage in other interactions that require email communication.

Phone Number: We collect your phone number when you create an account, make a purchase, or when you choose to provide it for customer service interactions.

Name: We collect your full name when you register on the Site, make a purchase, or whenever you provide it to us in the context of other services.

## 2. How We Use Your Information

We use, store, and process information, including personal information, about you to:

Provide, understand, improve, and develop the Typhoon Roasters Site, and to fulfill your orders.

Create and maintain a trusted and safer environment on the Site, including fraud detection and prevention, conducting investigations and risk assessments, verifying the address of your listings, verifying any identifications provided by you, and conducting checks against databases such as public government databases.

Provide customer service, personalize your experience by providing content that we think you might be interested in, and which will be useful to you based on your preferences. Send you promotional messages, marketing, advertising, and other information that may be of interest to you based on your preferences (including information about Typhoon Roasters or partner campaigns and services).

## 3. Sharing & Disclosure

Typhoon Roasters may share your information:

With Service Providers: We use a variety of third-party service providers to help us provide services related to the Site. Service providers may be located inside or outside of the European Economic Area ("EEA").

With Third Parties: We may share your information with third-party advertising partners, including social media sites, to market the Services or engage in promotional activities.

In Compliance with Law, Responding to Legal Requests, Preventing Harm and Protection of our Rights: We may disclose your information to courts, law enforcement or governmental authorities, or authorized third parties, if and to the extent we are required or permitted to do so by law or if such disclosure is reasonably necessary.

## 4. Data Retention and Deletion

We generally retain your personal information for as long as is necessary for the performance of the contract between you and us and to comply with our legal obligations. If you no longer want us to use your information to provide the Site services to you, you can request that we erase your personal information and close your account.

## 5. Cookies and Tracking Technologies

We use cookies and other similar tracking technologies (like web beacons and pixels) to access or store information. Specific information about how we use such technologies and how you can refuse certain cookies is set out in our Cookie Policy.

### 6. Security

We are continuously implementing and updating administrative, technical, and physical security measures to help protect your information against unauthorized access, loss, destruction, or alteration.

## 7. Your Rights

You have the right to request access, rectification, portability, and deletion of your personal data. You also have the right to object to processing and to lodge a complaint with a data protection authority.

## 8. Contact Us

If you have any questions or complaints about this Policy, or about our privacy practices generally, you can contact us at:

Email: ds-sales@typhoon-roaster.com Phone: +420 774 501 511 Legal Address: Kaprova 42/14, Stare Město, Prague 1, Prague, Czech Republic

## 9. Changes to This Policy

We may change this Policy from time to time. The current version of the Policy will always be posted on our Site. We will notify you of significant changes to our Policy by sending a notice to the email address registered in your account, or by placing a prominent notice on our Site.

Effective Date: 10.04.2024

Thank you for choosing Typhoon Roasters! We are committed to protecting your personal information and your right to privacy. If you have any questions or concerns about our policy, or our practices with regards to your personal information, please contact us at the details provided.